

CAROLINA LODGE OF BARNWELL HOTELS ONLINE DISCLAIMER

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Making Reservations online:

You can make reservations for any www.carolin lodgebarnwell.com by clicking on the booking calendar on any property page or on the booking icon on the main menu. Our online booking service enables you to make, cancel or amend reservations to accommodate your travel needs. When making your reservation online, we will provide you an instant confirmation voucher. An e-mail confirmation will be sent to the email address used in the booking process. When making reservations online, we need a credit card at the time of the reservation request to process the reservation. There are 2 options of paying for your reservation online.

1. Pay SECURELY by Visa or Master card credit or debit card: By choosing this option, a customer is accepting to have his/her credit or debit card charged online via a **secure** payment gateway for the total amount of stay, including services (airport/airstrip transfers & game drives) requested for at any of the Carolina Lodge of Barnwell properties. We will **not** store any credit/debit card details. This is processed online directly with VISA or Master card in real time.

2. Pay by Others (American Express credit card): By choosing this option, a customer is accepting to provide his/her credit card details (card number, expiry date & card security code) to guarantee the booking for charging upon check in or in case of a no show as per the cancellation policy. Information is contained in a customer's profile that can be changed at any time using an e-mail address as a login name and a unique password that secures the information. The credit card in the profile will not be charged at any time without the customer being informed during the booking process.

How to cancel/modify an Online Reservation:

One can modify or cancel their reservation done from www.carolin lodgebarnwell.com by following the steps below:

1. Select the Carolina Lodge of Barnwell property booking engine that you wish to cancel/modify your reservation from the booking calendar accessible from any of web pages on the site.
2. Click the link on the right-hand side of the page, 'Modify/Cancel Reservation'.
3. Select the option you wish to perform i.e. cancel reservation or modify reservation.
4. Type in the reservation number in question & the email address used to make the booking.
5. The profile booking is retrieved and amend the booking as desired and click on the confirm/cancel button.

Alternative ways of making a Reservation:

Reservation queries can be made using the enquiry form on the site. Alternatively, a customer can call the Reservation departments at the hotels and the Carolina Lodge of Barnwell Central Reservations Office for any lodge queries.

Prepaying & Guaranteeing Hotel Reservations:

The Hotels may require the reservation to be prepaid, in full or part, during high occupancy periods. Properties will require a credit card number to secure or hold your reservation at the time of online reservation. Any prepayment or guarantee requirements the property has, will be communicated to you prior to you making a reservation. If you are unable to cancel the reservation within the time requirements stated in the hotel's cancellation policy may apply. Be sure to cancel the reservation promptly if your travel plans change to avoid unnecessary charges.

Hotel Rates:

This site shows the property's current rates that are updated from Carolina Lodge of Barnwell Hotels' website management system and online central reservation systems. However these rates are subject to change without notice.

Hotel Availability:

All properties that are displayed on this site can be reserved at the time of a reservation request unless the property has indicated they are not available for a specific date.

Child Policy:

For Child (rent) accompanying adult in same room. Age: Up to 3 years sharing with adult/s – No Charge

- Over 3 years up to 12 years sharing with 1 or 2 adults – Each child pays 5% of applicable per person adult double room rate.
- Over 12 years up to 16 years sharing with 1 or 2 adults - each child pays 10% of applicable per person adult double room rate.
- Up to 16 years having exclusive use of room – Room will be charged at 100% of applicable full adult single/double/triple room rate.

Cancellations and No-Show:

All reservations must be guaranteed by credit card.

Reservations that are cancelled or reduced in length of stay, or numbers, are subject to cancellation charges and no-show fees at as follows:

Carolina Lodge of Barnwell:

- for accommodation cancelled or reduced in number between 14 and 2 days from noon on the date of accommodation - 0% of the rate applicable.
- in case of cancellation within 48 hours from noon to the date of accommodation, or in case of no-show - 100% of the net value of bookings

Arrival and check-out times:

Daily check-in is from 1:00PM on expected date of arrival. Rooms should be vacated by 11:00am on the date of departure. Special consideration may be made for extended departure time subject to anticipated arrivals.

Miscellaneous:

Amendments to this agreement shall be valid only if made in writing and signed by the Operators and Carolina Lodge of Barnwell Hotels. The waiver of any of the terms on any occasion shall not be deemed a waiver of such terms and conditions for any further occasion. All notices to be served shall be sent to the address of the party to be served as specified herein. This agreement shall be governed by the laws of the SC.

COPYRIGHT NOTICE:

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What Personal Information do we collect?

We collect personal information that you choose to provide Visa, Master Card, Discover & American Express credit cards that you use to pay (Visa) or guarantee (Master, Discover or American Express) for your online reservation.

Where do we collect your personal information?

We collect personal information when you make a hotel reservation query, make an online reservation, enroll for Carolina Lodge of Barnwell Loyalty Program, register to receive our electronic newsletter, when you register to become a Carolina Lodge of Barnwell member, contests, planning meetings and events, online surveys.

Changes to the Carolina Lodge of Barnwell Hotels ' Privacy Policy:

Carolina Lodge of Barnwell Hotels reserves the right to change, modify or amend this policy at any time. A notice will be placed on the site notifying you of this change.